



TRAINING SCHEDULE

October 2017

All classes: 6p.m. to 9p.m.

- Mon. Oct 16 **Orientation/Helping by Listening**
Commitment and Expectations
Introduction to Basic Active Listening Skills
- Wed. Oct 18 **Teen Issues**
How to Identify and How to Help
Presentation: Substance Abuse
Prevention Plus of Burlington County, Inc.
- Mon. Oct 23 **Active Listening/Identifying Feelings**
Skill Building
Presentation: Mental Health "Being There"
Mental Health Assn. of Southwestern New Jersey
- Wed. Oct 25 **Dealing with Difficulty**
Handling calls from people in crisis
Presentation: Difficult Calls
Theresa Tobey, Executive Director, CONTACT
- Mon. Oct 30 **Skill Building Session/CONTACT Programs**
How to Handle Sexual Assault Calls and
KidsLine Calls
- * Wed. Nov. 9 **Phonerom Orientation and Final Review**
Learning Phonerom operation and procedures
and how to access Information and Referral
Database

*A final review will be administered to each trainee to assess listening skills and appropriateness.

Training Location: 214 W. Second Street, Moorestown, NJ 08057
Contact: Sandi Capano, TeenLine Program Director
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